

**Quarterly Customer Service Performance Results
Quarter Ending June 30, 2013**

Not-For-Profit (NFP) Members of the Federal Loan Servicer Team

Attachment to August 2013 Electronic Announcement

JUNE SCORE BY ALLOCATION METRIC

		Servicers					
METRIC		Aspire Resources Inc.	COSTEP	CornerStone	EDGEducation Loans	EdManage	ESA/Edfinancial
1	% of Borrowers In Current Repayment Status	93.15%	82.24%	90.99%	81.30%	81.32%	90.10%
2	% of Borrowers > 90 Days Delinquent	3.43%	2.11%	5.54%	1.76%	11.53%	5.50%
3	Resolution of Borrowers Delinquent > 180 Days	14.56%	50.00%	6.19%	N/A*	14.65%	10.48%
4	Borrower Survey	72.00	69.00	71.00	64.00	65.00	69.00
5	Federal Personnel Survey	73.00	60.00	76.00	61.00	58.00	71.00

		Servicers				
METRIC		Granite State - GSMR	KSA Servicing	MOHELA	OSLA	VSAC Federal Loans
1	% of Borrowers In Current Repayment Status	82.84%	72.16%	92.24%	87.11%	80.11%
2	% of Borrowers > 90 Days Delinquent	11.72%	20.11%	4.07%	6.82%	13.81%
3	Resolution of Borrowers Delinquent > 180 Days	6.45%	14.43%	28.91%	19.88%	N/A*
4	Borrower Survey	73.00	62.00	72.00	73.00	72.00
5	Federal Personnel Survey	67.00	57.00	75.00	60.00	68.00

*No borrowers were > 180 days delinquent at end of the prior quarter.